

Procedure for Settlement of Claims in respect of amounts transferred to DEA Fund:

Whenever a depositor/customer claims the amount transferred to DEAF, the following procedure will be followed:

Requisites:

- ❖ The depositor/customer is required to submit a request letter at the Branch.
- ❖ The depositor/customer is required to submit the KYC essentials such as address proof, identity proof including Aadhaar card .(As per the KYC policy of the Bank).
- ❖ The depositor/customer is required to submit the original pass book / TDR receipt etc evidencing the ownership of amount held in the account.
- ❖ After submission of all the above mentioned documents the branch will process the claim.
